

Proposed Target 2025/26 Key
Newly created Community Plan indicators 25/26
Target increased (more challenging than 24/25 outturn)
Target decreased (less challenging than 24/25 outturn)
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No change
N/A

Ambition	Directorate	Calculation Type	Frequency	Indicator Name	Current Target 24/25	24/25 Outturn	Proposed Target 2025/26
1. Break down barriers	Resources	Rolling Snapshot	Quarterly	Newark Beacon - % of occupied units	88.0%	79.00%	83%
1. Break down barriers	Resources	Rolling Snapshot	Quarterly	Commercial Property - % occupied units	95.0%	96.3%	95%
1. Break down barriers	Resources	Rolling Snapshot	Quarterly	Sherwood Forest Arts and Crafts - % of occupied units	95.0%	95%	95%
1. Break down barriers	Planning & Growth	Rolling Snapshot	Quarterly	Newark town centre footfall count (average visitors per day)	7,000	6,596	7,000
1. Break down barriers	Planning & Growth	Annual %	Annually	Percentage of town centre retail premises vacant across the NSDC District VV	8.0%	9.20%	8%
1. Break down barriers	CSOD	YTD Sum	Quarterly	Number of work experience placements offered at differing levels of education	New	28	25

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1. Break down barriers	CSOD	YTD Sum	Quarterly	Number of apprenticeships commenced at all educational levels	New	4	12
1. Break down barriers	CSOD	YTD %	Annually	% of eligible apprenticeships completed, at all educational levels, that result in further employment	New	New	80%
1. Break down barriers	Planning & Growth	Rolling Snapshot	Quarterly	% of planning applications (major) determined within statutory timelines	90.0%	79%	90%
1. Break down barriers	Planning & Growth	Rolling Snapshot	Quarterly	% of planning applications (non-major) determined within statutory timelines	90.0%	93.60%	90%
2. Increase housing supply	Arkwood	Accumulating	Quarterly	Number of homes delivered through our housing development company Arkwood	N/A	89	156
2. Increase housing supply	Arkwood	Accumulating	Quarterly	Number of plots commenced through our housing development company Arkwood	N/A	149	256
2. Increase housing supply	Resources	Rolling Snapshot	Quarterly	Arkwood - forecast pretax profit for the year	N/A	-£77,000	£1,414,508

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2. Increase housing supply	HHW	Rolling Snapshot	Quarterly	Average time spent in temporary accommodation where interim duty is owed. (weeks)	13.0	10.9	13
2. Increase housing supply	HHW	Rolling Snapshot	Quarterly	Average time to re-let Council properties (days)	28.0	44.3	28
2. Increase housing supply	HHW	Rolling Snapshot	Quarterly	Satisfaction with lettings service	95.0%	93%	95.0%
2. Increase housing supply	HHW	Annual %	Annually	Overall Satisfaction with Housing Services (TP01)	79.0%	77%	79.0%
2. Increase housing supply	HHW	Rolling Snapshot	Quarterly	Amount of current arrears as a % of annual rent debit	2.10%	2.08%	2.30%
2. Increase housing supply	HHW	Rolling Snapshot	Quarterly	Average "End to End" time for all reactive repairs (calendar days)	16.0	29.5	16
2. Increase housing supply	HHW	Rolling Snapshot	Quarterly	% of repairs completed at first visit	93.0%	88.4	93%

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2. Increase housing supply	HHW	Annual %	Annually	% of Council homes with an energy efficiency (SAP) rating of C or above	70.0%	N/A	75%
2. Increase housing supply	HHW	YTD Sum	Quarterly	Number of Council homes with retrofitted energy efficiency measures	N/A	135	Awaiting External Data – Once confirmed, this will be targeted for the first time
2. Increase housing supply	HHW	Annual Figure	Quarterly	Number of new council houses built	30	22	75
3. Improve health & wellbeing	Resources	Rolling Snapshot	Quarterly	Average number of calendar days to process new council tax support applications	14.0	15	14
3. Improve health & wellbeing	Resources	Rolling Snapshot	Quarterly	Average no of calendar days to process council tax support change in circumstances	7.0	7.2	7
3. Improve health & wellbeing	Resources	Rolling Snapshot	Quarterly	Average no of calendar days to process housing benefit change in circumstances	4.0	3.8	4

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3. Improve health & wellbeing	Resources	Rolling Snapshot	Quarterly	Average no of calendar days to process new housing benefit claims	14.0	14.4	14
3. Improve health & wellbeing	HHW	YTD Sum	Quarterly	Number of User Visits - Active 4 Today (all)	1,000,000	1,102,936	1,100,000
3. Improve health & wellbeing	HHW	Rolling Snapshot	Quarterly	Live Leisure Centre membership base (all)	11,500	11,778	11,500
3. Improve health & wellbeing	HHW	YTD Sum	Quarterly	Number of new Active4Today leisure members	New	New	3,750
3. Improve health & wellbeing	HHW	Rolling Snapshot	Quarterly	Leisure Services - based on your experience; how likely are you to recommend us to a friend, family member, or colleague?	60.0%	60%	60%
3. Improve health & wellbeing	HHW	Annual %	Annually	Customer satisfaction with all Active4Today leisure centres	N/A	87%	85%
4. Reduce Crime and ASB	C&E	Rolling Snapshot	Quarterly	% fly tipping incidents removed within 72 hours	80.0%	97.80%	95%

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4. Reduce Crime and ASB	C&E	Rolling Snapshot	Quarterly	% of incidents resulting in an FPN or prosecution	New	New	17%
4. Reduce Crime and ASB	C&E	Year on Year	Quarterly	% reduction in anti-social behaviour - Newark & Sherwood District compared against County area	County%	16.10%	County%
4. Reduce Crime and ASB	C&E	Year on Year	Quarterly	% reduction in all crime - Newark & Sherwood District compared against County area	County%	0.00%	County%
4. Reduce Crime and ASB	C&E	Rolling Snapshot	Quarterly	% of Businesses in the District with a food hygiene rating of 3 or higher (Generally satisfactory or above)	98.00%	97.70%	98%
4. Reduce Crime and ASB	C&E	YTD Sum	Quarterly	Number of positive outcomes resulting from CCTV intervention	N/A	176	No Target -District Context
5. Promote & maximise heritage & culture	C&E	YTD Sum	Quarterly	Total number of admissions - National Civil War Centre	14,000	16,844	17,000
5. Promote & maximise heritage & culture	C&E	YTD Sum	Quarterly	Total number of admissions - Palace Theatre	50,000	66,122	55,000

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5. Promote & maximise heritage & culture	C&E	Annual %	Annually	% of visitors from schools – National Civil War Centre	N/A	22.00%	25%
5. Promote & maximise heritage & culture	C&E	Annual %	Annually	% of visitors from schools – Palace Theatre	N/A	11.00%	12%
5. Promote & maximise heritage & culture	C&E	YTD Sum	Quarterly	Number of people reached through direct participation and outreach	12,000	14,385	12,500
5. Promote & maximise heritage & culture	C&E	YTD Sum	Quarterly	Total footfall across all heritage and culture services and sites	100,000	123,630	105,000
6. Reduce climate change & protect green space	C&E	Rolling Snapshot	Quarterly	% of household waste sent for reuse, recycling and composting	40.0%	Awaiting External Data	40%

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6. Reduce climate change & protect green space	C&E	Rolling Snapshot	Quarterly	Number of missed bins (per 100,000 households)	45.0	32.5	45
6. Reduce climate change & protect green space	C&E	Rolling Snapshot	Quarterly	Total number of garden waste subscriptions	20,000	21,768	22,000
6. Reduce climate change & protect green space	Resources	YTD Sum	Annually	Total gas and electricity energy consumption across Council owned corporate assets	N/A	1,024,895	No Target -District Context
6. Reduce climate change & protect green space	Resources	YTD Sum	Annually	Total energy generated from solar panels on Council owned corporate assets	N/A	85,198	No Target -District Context

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6. Reduce climate change & protect green space	C&E	Rolling Snapshot	Quarterly	% of failing sites - street and environmental cleanliness - litter	2.7%	0.90%	1.50%
6. Reduce climate change & protect green space	C&E	Rolling Snapshot	Quarterly	% of failing sites - street and environmental cleanliness - detritus	1.7%	0.80%	1.20%
6. Reduce climate change & protect green space	C&E	YTD Sum	Quarterly	Number of fixed penalty notices issued for all environmental offences (excluding fly tipping)	N/A	833	No Target -District Context
6. Reduce climate change & protect green space	C&E	YTD Sum	Quarterly	Number of events held in NSDC parks	150	451	400

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6. Reduce climate change & protect green space	C&E	Annual Figure	Annually	Number of trees planted on Council land or partner land	600	1,156	34000
6. Reduce climate change & protect green space	C&E	Annual Figure	Annually	Number of trees given away to residents	1,000	1,450	1,000
6. Reduce climate change & protect green space	C&E	YTD Sum	Quarterly	Number of targeted focus weeks	7	7	8
6. Reduce climate change & protect green space	C&E	YTD Sum	Quarterly	Number of children reached via environmental education visits including river health and 'Motion for the Ocean'	900	3,210	2000
7. Top performing council	CSOD	YTD Average	Quarterly	Contact Centre - telephony - average length of time to answer call (seconds)	120.0	91	110

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7. Top performing council	CSOD	YTD Sum	Quarterly	No of face to face contacts (Castle House)	Demand	17,271	Demand
7. Top performing council	CSOD	YTD Sum	Quarterly	No of phone calls presented to Contact Centre	Demand	109,742	Demand
7. Top performing council	Resources	Rolling Snapshot	Quarterly	% invoices paid within 30 days - whole Council	98.5%	94.7	98.50%
7. Top performing council	CSOD	YTD Average	Quarterly	Average number of sick days per employee (FTE) per year lost through sickness absence	6.5	7	6.5
7. Top performing council	CSOD	YTD Average	Quarterly	% of staff turnover	13.0%	13%	13%
7. Top performing council	Resources	YTD %	Quarterly	% business rate collection	98.2%	98.20%	98.20%
7. Top performing council	Resources	YTD %	Quarterly	% council tax collection	97.40%	97.2%	97.40%